

The Pampered Pet In-Shop Grooming Release Form

_____ **Health and Emergencies:** Safety is always top priority at The Pampered Pet. In the event of an emergency, I agree that The Pampered Pet has the permission to seek professional vet care for my pet. Should The Pampered Pet determine at its sole discretion that veterinary care is warranted, I agree to pay all associated fees and costs. If my pet's regular veterinarian is not readily accessible I agree that Pampered Pet is authorized to use a veterinarian of their choice. The Pampered Pet will not be responsible for any problems or conditions discovered during grooming. Should veterinary care be necessary as a result of any services rendered by The Pampered Pet, I agree that I will notify the Pampered Pet within 24 hours of such care. Reimbursement for such care will be at the sole discretion of The Pampered Pet.

_____ **Neuter Charge:** I understand that, in the case that my pet is not neutered, there will be an extra charge added onto my original price. This is due to the increase in the level of difficulty of grooming an un-neutered pet.

_____ **Cat Agreement:** I agree that I will arrive with my cat in a carrier.

_____ **Coat Condition:** I agree that The Pampered Pet shall not be held liable for any after-grooming effects of de-matting clipping procedures uncovered on a badly matted or otherwise neglected coat. Possible effects include, but are not limited to: itchiness, redness of skin, or self inflicted irritations/abrasions from excessive external itching. I understand that the time and costs associated with de-matting are unpredictable and subject to the particular condition of my dog. Consequently, I agree to pay whatever fees are incurred as a result of de-matting. Whether the dog is matted, furthermore, is at the sole discretion of The Pampered Pet. I agree to pay all costs for the grooming of my pet including, but not limited to, de-matting and special handling requirements.

_____ **Cancellation/No-Show Policy:** I agree to be ON TIME or early for my appointment. If I am over 15 minutes late, I understand that I will have to reschedule my appointment. I agree to pick up my pet within an hour of receiving the pick-up text message. I further agree to pay the late pick up charge of \$5 for every 10 minutes after The Pampered Pet closes at 5 PM.

_____ **Pricing:** I understand that pricing is nonnegotiable and that the fee for grooming is based on time, work and special care that The Pampered Pet provides for my pet. Any price mentioned before completion of services is deemed an estimation. Price may vary each appointment.

_____ **Photographs:** The Pampered Pet may take photos of my pet to use on their website/ social media/etc. I understand that any photographs taken are the property of The Pampered Pet.

May we take photographs of your pet? Yes No

_____ **Special Handling/Refusal of Service:** I understand that The Pampered Pet reserves the right to refuse to groom any dog for the health and safety of the groomer and the dog. A soft muzzle may be used or services may be discontinued or refused if The Pampered Pet determines that a pet presents an unsafe condition such as: behavior issues, health problems, fleas, parasites, etc. I agree to inform The Pampered Pet prior to grooming if my pet has ever bitten any human or other animal or has aggressive tendencies whatsoever. It is extremely important to inform The Pampered Pet if any of these things have occurred so that The Pampered Pet is able to take the necessary precautions to keep both themselves and other pets safe. I agree and understand that I will be held solely responsible for any harm, injury, or property damage caused by my pet.

By signing, I agree to the above mentioned for this and all future services.

Pet Owner's Name _____

Pet Owner's Signature _____

Pet Owner's Printed Name _____

Date: _____